

Dear Jimmy,

I just wanted to share with you what a terrific job everyone did at our place while you were on vacation. Ed took such good care of us and kept touching base with us periodically and always making sure we were completely satisfied with everything. ~~It~~ It was such a pleasure to work with him. Mark was just super! I really appreciated having him on site with us during the whole job. He worked with me, answered questions and helped me with landscaping plans. Phil and Christine were great. Both of them did such a super job and were

very professional. Also, I would like to mention Mike, he is such a pleasure to work with and can't do enough to make you completely happy and satisfied. I don't know all the names of everyone who worked at our place; but would like to thank the whole crew for ~~such~~ <sup>your</sup> dedication and such a wonderful job — they were awesome!

Thank you everyone. We really appreciate all of you,

Ed & Carolyn Major

12-22-2008

Merry  
Christmas, too!

I want to say thank you very much for the plowing that your crew does here at In the Pines. You are always here bright and early, and do a thorough job! 😊

Particularly, though, THANK YOU to the long-haired guy that took the extra time to plow a certain spot for me at my request. He even took the time to shovel it a little, too! This was very helpful to my 12 year-old daughter who is blind, and can't feel the edge of the side-walk with her cane because of the snow piled-up at the ~~bottom edge~~ edge. Thank you very much! Sincerely:  
Kelly Chaffee and Hailey